

# TERMS

**How to order:** Send us an email with your requested order to [contact@hamrinovin.ch](mailto:contact@hamrinovin.ch) or per post to HamrinOvin GmbH, Zöllistrasse 15, 8248 Uhwiesen.

**Prices** are in CHF and include MWST. Restaurants or retailers, please request price lists via [contact@hamrinovin.ch](mailto:contact@hamrinovin.ch), indicating the name of your company.

**Corked wines** are luckily rare and therefore not calculated in our prices. We subsequently generally do not reimburse bottles with this fault. However, should this happen to you more than once, or if you have any other complaints about the quality of the wine, please contact us for a solution.

**Delivery** is free of charge for orders of 12 bottles or more alternatively a value of 500 CHF - for lower quantities, a standard shipping fee of 20 CHF will be added to your order. We deliver via courier 7 days a week within a radius of 30 km from Uhwiesen. If your address is outside this radius, you will get your wines via Vinolog. If your preferred delivery date or time is not possible, we will contact you before processing the order. Unless otherwise requested, your order will be processed within 1-3 days.

**Payment** is requested via bank transfer within 30 days from invoice date. For first orders, we kindly request payment upfront.

**Minimum age** We do not sell alcoholic beverages to anyone under the age of 18.

